

ON THURSDAY THE 24TH OF APRIL I WAS INVOLVED IN AN INCIDENT WITH A POTENTIAL.

THE EVENT OCCURRED AS FOLLOWS:

AT APPROXAMITLY 16.40 HRS ON THE 24TH OF [REDACTED] APRIL
I WAS APPROACHED BY A FEMALE PASSENGER, ACCOMPANIED
BY THREE CHILDREN.
THE LADY INFORMED ME THAT SHE WISHED TO TAKE A
TAXI TO FARNHAM.
FROM THE OFFSET OF MY AGREEING TO TAKE HER,
THE CHILDREN IN HER CARE WERE BEING VERY
BOISTEROUS AND BADLY BEHAVED.

WHILST I WAS WAITING FOR THE CHILDREN TO GET
IN THE CAR THEY WERE CLIMBING OVER THE REAR SEAT
AND AROUND AND FIGHTING ABOUT SITTING BY THE
WINDOW, THEY STARTED KICKING THE BACKS OF THE
SEATS, WHEREON I INSTRUCTED THE MOTHER THAT SHE
WOULD NEED TO SIT IN THE REAR OF THE CAR WITH
THE TWO YOUNGER SIBLINGS TO AID IN THE
CONTROL OF SAID CHILDREN, THE OLDER CHILD WAS
INSTRUCTED TO SIT IN THE FRONT, WHICH I ASSISTED
IN ENSURING THAT HER SEAT BELT WAS SECURE
THE MOTHER WAS STILL ARGUING WITH THE
CHILDREN IN THE REAR ABOUT THE FACT THAT
SHE HAD TO SIT IN THE REAR OF THE CAR.
THIS CAUSED EVEN MORE CHAOS, AND FOR THE
MOTHER TO ENTER INTO A TIRADE OF VERBAL ABUSE
AT HER CHILDREN.

[REDACTED]
31/7/14

IN ALL OF THE CONFUSION AND THE CHARGED ENVIRONMENT OF MY TAXI I WAS SURE THAT ALL PASSENGERS WERE ABOARD.

I THEN PULLED AWAY TO BE SHOUTED AND TOLD THAT ONE OF THE CHILDREN HAD NOT COMPLETELY ENTERED THE TAXI.

AFTER VIEWING THE CCTV FOOTAGE OF THE INCIDENT, I WAS HORRIFIED TO SEE THAT HAD MOVED OFF WITHOUT ONE OF THE CHILDREN AND THAT I HAD MISTAKENLY ASSUMED THAT IT HAD BEEN SAFE TO PULL AWAY.
I CAN ONLY EXPLAIN THIS A POOR FLOOR OF JUDGEMENT, ENHANCED BY THE EVENTS LEADING UP TO ME PULLING AWAY.

[REDACTED]
31/7/14